### 9.1. LIBRARY CODE OF CONDUCT

Library patrons are expected to observe the following rules while using the library services. Violation of these rules may incur disciplinary action.

- Keep your mobiles on silent mode (or switch them off) while being in the library. You are not allowed to attend a call inside the library.
- Drinks and eatables are not allowed in the library.
- Smoking is strictly prohibited in the library
- Sleeping is not allowed in library
- Don't write and scratch the library furniture. In case of irreversible damage, you'll be heavily fined (up to Rs. 5000).
- Do not write, highlight, underline, mark, or fold pages of the books. Library books are examined on return and the borrower will be held responsible. In case of severe damage, you'll have to return a new copy of the book (same print) or pay the price of the book.
- Group discussions are not allowed in the silence zone of library. Complete silence should be observed, except for brief and subdued talk with the library staff
- If any library user disturbs the study environment which may cause disruption in service or distraction for other library users, he/she will be given a verbal warning by the library staff. For second time he/she will be given a written warning but for third time library will be referred the case to Disc Committee.
- If you read a library book inside the library, leave it on the table after you have finished. Do not reshelf it. You may inadvertently misplace a book which can cause problems in its search later on.
- Do not change configuration of the PCs or any other equipment in the library. Namal College IT code of conduct must be observed while using IT applications.
- Although you can use your belongings (laptop, books, register etc.) for study inside the library, you should place your bags on the shelves of personal belongings near the entrance door due to security concerns. In case of suspicion, library staff is authorized to check your bags.
- Someone found or proven guilty of stealing books or other items from the library may face legal actions, and/or may lead to termination from the college.
- Treat the library staff with respect. Any misbehaviour would come under general codes of conduct.
- The Librarian is authorized to withdraw library facilities from any member who is found misusing the library material or facilities.


### 9.2. LIBRARY MEMBERSHIP

All students, faculty and staff are entitled for library membership. The membership forms are available at circulation desk. Library staff will create the user's account in library database. User will receive an email of his/her online library account details, username and password for login at library website. It will help him/her to renew the dates of issued books and to reserve or place hold the book if it is checked out to any other user.

### 9.3. BORROWING

There are three categories of books in the library: Standard books, Book bank and Reference books. Following policies pertain to these categories:

- All students can borrow two books from book bank for whole semester. Standard books are regular items which can be borrowed by any library user (patron) for a time frame mentioned in the table below.

| Patron Category | Can hold a book for | Max no. of books issued |
| :---: | :---: | :---: |
| Student | 14 days | 3 |
| Staff | 30 days | 2 |
| Faculty | 30 days | 15 |

- Books can only be renewed for a further 2 times, if another user has not reserved them.
- Overdue books will not be re-issued until the fine is paid.
- Two copies of same title will not be issued.
- Non-issuable materials such as reference books, magazines, journals are not checked out. These must not be removed from the library.
- Under exceptional circumstances, reference book can be borrowed overnight. You can borrow it just before the library closes, and it must be returned by next morning. It cannot be borrowed over the weekend.
- All issued books must be returned to the library by the due date. In case of overdue books, a fine will be charged, as mentioned in the fine policy.
- Books will only be issued to the person appearing at the circulation desk. You cannot borrow a book under someone else's name.
- Books or other materials borrowed from the library are non-transferable and are expected to be used by the borrower himself/herself. Books should not be passed on to somebody not belonging to Namal College.
- The borrower is solely responsible for returning books in time and keeping them intact. If you ask someone else to return, make sure he does it.
- In exceptional circumstances, borrowed materials must be returned to library to meet emergent needs. If recalled, the borrowed books must immediately be brought to the circulation desk.
- Books may be renewed/re-issued to the same user, provided no one has requested a reservation. However, if someone has already reserved it, you'll have to return the book to the library by the due date.


### 9.4. BOOK BANK USAGE

Book bank is collection of text books those are being taught in all programs. Students can borrow two books at a time from this collection for the whole semester.

### 9.5. RESERVATION

In order to support fair usage and optimal sharing of the collection, borrowed books can be reserved. If you need a book which has already been borrowed by someone else, you can request a reservation. Library staff maintains a reservation queue for borrowed items. Simply ask the library staff to place your name in the queue. You must also provide a valid email address so that you could be notified once the book is returned. Following policies apply:

- You cannot reserve the same book which has already been issued to you. If no one else reserved the book, you can get it re-issued on the day of return.
- Reserved book will be issued to the one who is top most in the reservation queue. If he willingly declines, the book will be issued to the next in the queue, and so on.
- If you have reserved a book, it is your responsibility to contact the circulation desk on its day of return. Library staff will wait for you till 12:00 noon next working day. If you do not appear, your name will be removed from the queue. The book will then be issued to the next person in the queue or to someone else if there's no one else in the queue.
- It is your responsibility to provide correct and active email address, and to check the email notification. Any change in the contact details (address, phone number, e-mail) must be reported to the Library immediately.
- Students cannot reserve a reference book or a teaching resource.


### 9.6. FINE

To encourage and impose timely return of the library materials, fines are charged on over-due items. Borrowers are solely responsible for returning or renewing items by the due date. If the items are not returned by due date, fine will be charged at the following rate:

- Rs. 10 per day for an overdue book will be charged to all students. In case of overdue of reference material that library will issue for overnight to anyone but under exceptional circumstances, Library will be charged 100 rupees per day. In case of a book from book bank overdue charges will be 50 rupees per day.
- If a library patron reports that the book is lost, he will have to pay twice the price of the book or return a new copy. Note that the fine will keep on incurring till the price paid or book returned.
- For students, the maximum fine limit before they can be issued books any further is Rs. 600. If the cumulative fine crosses that limit, you will not be issued books anymore. Your library account will be seized. In order to reactivate your account, you'll have to pay the full fine.
- Students must pay their library fines at account office and have to deposit its receipt at library.


### 9.7. CLEARANCE

Students must get clearance from respective departments in order to obtain their degrees. Library clearance will not be declared unless he:

- Returns all borrowed books.
- Pays outstanding library dues (fine, book cost, etc.).
- Appears for the disciplinary action against violation of library rules

Library clearance will be marked only by the Librarian or In-charge Library. No other library staff is authorized to sign the clearance form.

